

Student Mentor Scheme (SMS)

Many students coming to university will go through a transitional period. They have to adapt to new ways of learning and teaching, as well as living away from home, often for the first time. The Student Mentor (s) is a team of current students, trained to offer you help and support whilst you live in University accommodation. The teams are here to help you as soon as you receive your accommodation offer and throughout the rest of your year in halls.

Note: There's no problem too big or too small. You should not hesitate to share your problem with your mentor.

The Student Mentors offer support in lots of areas:

- Mentors can help with academic and non-academic queries or concerns you have, including:
- helping you settle into student life and orientate the university and city
- opportunities to meet other students from your course
- referencing, note taking and what to expect from the course
- Students' Union activities, clubs and societies to get involved in
- using turn-it-in and Learning Central and helping prepare for exams

Mentors offer support, including:

- insider tips on surviving the first year at university and student life specific to your School
- ideas on the different opportunities you can get involved in around campus
- giving relevant, recent and reliable advice that they have been trained to provide
- answering the questions you really want to ask
- advice on accessing specialist support services.